



Noise, Soft Landings & Company Ethos

At Fuselek we believe lead time reduction is a great way to improve productivity, increase output of finished elements and streamline operations.

It's impossible to progress on site when you're missing the necessary parts. We make sure we do not underestimate the amount of stock needed and do not forget to place an order to replenish materials before they run out, waiting for the new inventory to be delivered will eat up time and money. This is especially problematic if the parts are not commonly available, as the lead time can be weeks or months. Our site foreman and contracts management team closely monitor stock levels so we can continue to move the project forward.

Fuselek understand that construction and demolition works are usually noisy and can take place in areas which are normally quiet. The disturbance caused by noise and dust and other issues may lead to problems for people who live and work near the site. If successful with our bid, the following process will take place before the works start.

-
- Give neighbours who may be affected by particular operations at least 48 hours notice.
 - Keep normal working hours between 8:00am to 6:00pm Monday to Friday and 8:00am to 1:00pm on Saturdays.
 - Select the quietest suitable plant and equipment and keep it properly maintained and observe safe working practices
 - Make sure that all sub-contractors are told to carry out their work in compliance with agreed guidelines on noise and dust and other matters.
 - For long term and complex projects, arrange for detailed liaison with the local community, through structured meetings with residents.
 - Avoid the need to park on the street by providing on-site parking wherever possible.
 - Site will be surveyed for the presence of asbestos-containing materials by a competent person.
 - Keep the public footpaths and highways in a clean and tidy state.
 - Take all reasonably practicable steps to prevent noise and dust from causing nuisance.
 - Do not allow the use of radios on the site in circumstances where it could cause disturbance.
-

Soft Landings / Handover

At Fuselek Handover is a process not a date. Planning for it should be from the start of the project and it should be viewed as an incremental transfer of knowledge and operation from project team to business-as-usual. The benefits and deliverables must be measurable and communicable from the start. Ask why are we doing this project and how will we know when it is done? We Involve end users from the outset. Through stakeholder analysis, understand who will benefit from the project, who will be required to facilitate the delivery of the benefits and how the project outputs will impact their role. Documentation must be written for the end users. It may require different sets of documentation for different users but for documentation to support knowledge transfer it needs to be meaningful, applicable and relevant to the end users.

All our projects are structured so that they finish one week prior to hand over. At that point the team come together to review the job and go through any snagging or changes that need to be made. Our on site team are constantly checking workingmanship and quality of the works to minimise the snagging list and to aid the swift and smooth handover of the project. Fuselek agree the information requirements at the outset. This ensures all parties have a clear understanding, and know what is expected of them and work towards achieving the goal from the start of project.



We know that not all projects hand over successfully. This is frequently attributable to many factors. Fuselek are able to draw from our experience of previous projects, identify both pitfalls and good practice and distil them into guidance that practitioners can adopt for their own projects. Learning these lessons helps to mitigate the risk of poor handovers and improve the likelihood of a successful project handover.



- Do we know where we are going?
- Do we know how we are going to get there?
- Do we have agreement of all of the stakeholders on the first two questions?

- Did we get where we expected to get?
- Did we get there the way we expected to?
- Are all the stakeholders happy with the outcome and the way it was achieved?

Ethos

What embeds quality deep in a company's culture? And how, precisely, does an organisation benefit as a result?

One of the core principles important to Fuselek is our company ethos. We have a positive and inclusive culture that permeates through to every part of our business. This ensures we have a happy team who are all committed to the quality of our work and who support each other to create a dynamic and professional business environment. This helps us not only to maintain staff who feel contented and proud of where they work, but also happy and satisfied customers. It is not just our people who buy into our company culture, but our customers too.

Fuselek prides itself on being a family run business that provides a professional service. We will always go that extra mile to ensure that the projects we work on are successful, safe and happy environments to attend and work at. Providing bespoke services to achieve our client's goals and recognising the value in our workforce are our primary goals; investing in those who invest in us.

We have gained a highly regarded reputation by perpetuating the following values:

- Committing the company to doing our very best work and going that extra mile when required.
- To Remain Reliable and consistent in our services and to leave no service incomplete
- To remain honest and reliable in all of our relationships and transactions.
- To be respectful of others, their views and their rights.
- To be Inclusive in how we value diversity, support equality of access to opportunities and challenge discrimination.
- To remain creative and flexible in our thinking, in our work and with how we use our resources.
- Providing customers with high quality services which meet their requirements and are fit for purpose
- Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively

Fuselek Limited

Suite 4, Black Country House,

Rounds Green Road, Oldbury

B69 2DG

Tel: 0121 552 2143 E-mail: Steve@fuselek.co.uk